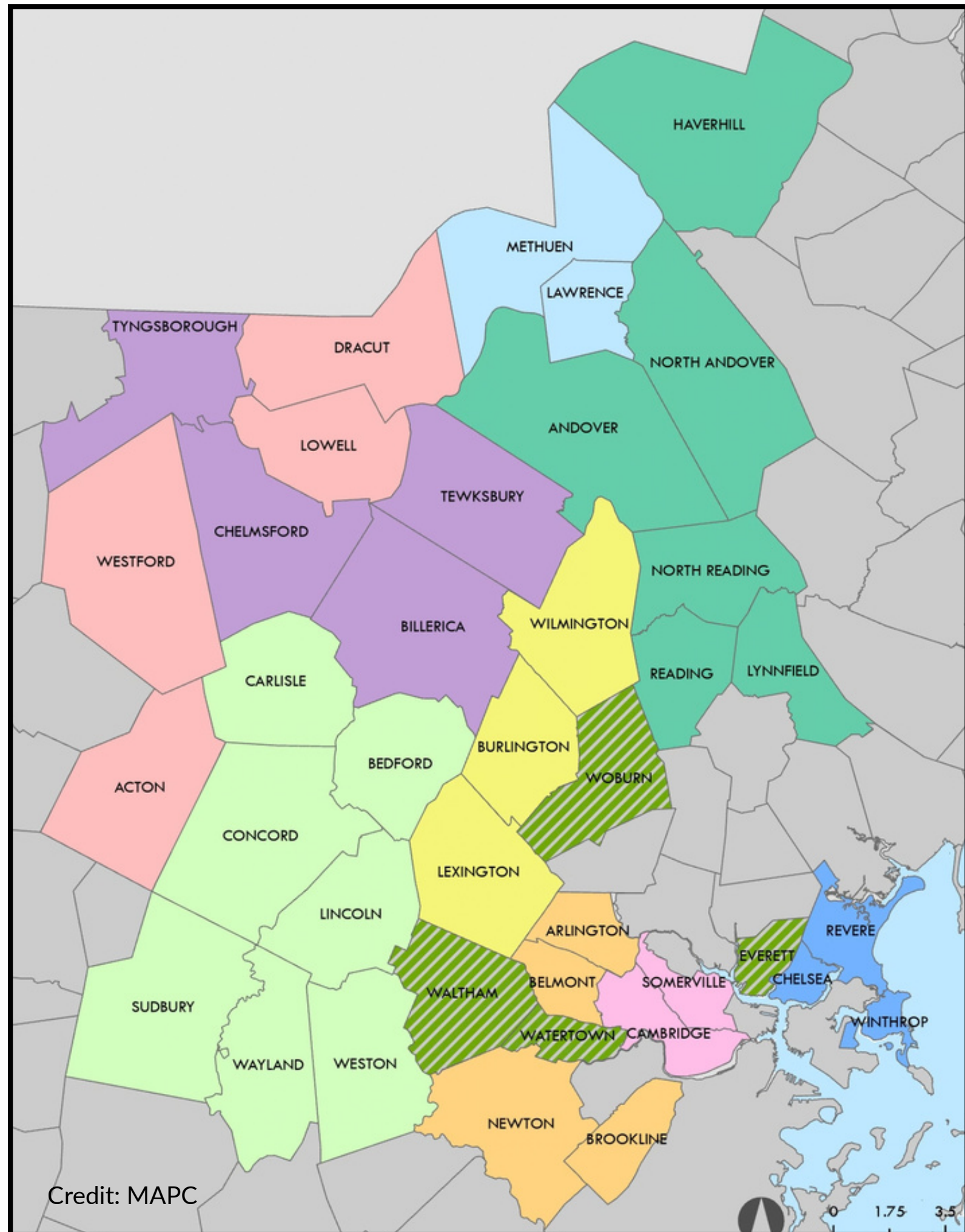


Eastern Massachusetts Public Health Training Hub



Supporting Inspectors Across the Region

The Eastern Massachusetts Public Health Training Hub covers 39 municipalities within 9 Public Health Collaboratives, and 4 non-shared services communities in the region. **From answering everyday questions to launching new training courses, the Hub is helping the public health workforce across the region do their jobs with more confidence and skill.** Between July 2024 and March 2026, staff answered more than 75 inspection-related questions, helped with more than 100 requests for hands-on support in areas like food, housing, body art, pools, camps, and wastewater, and led more than 70 training sessions across the region.

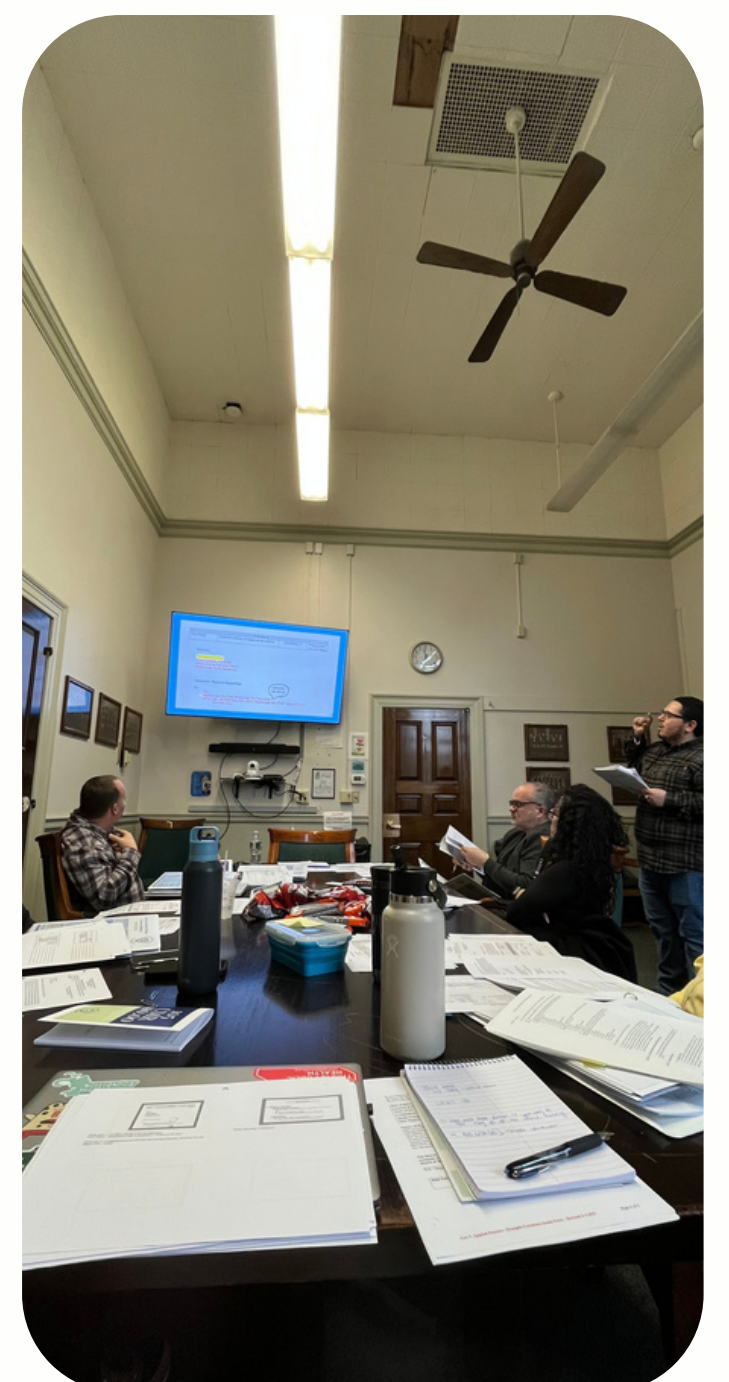
Hands-On Training, Real-World Results

The Hub recently launched a new housing inspector training, a demanding course that has drawn engaged participation from across the region. **Participants report feeling more confident handling everyday tasks, from maintaining case notes to issuing emergency orders and serving housing documents.**



Staying Connected Across Eastern Massachusetts

Strong relationships are at the heart of the Hub's work. Staff regularly meet with local health boards and inspectional departments to share what the Hub offers, and check in with each partner community throughout the year. A monthly newsletter keeps the workforce up to date, and a newly launched lending library gives staff access to shared equipment and resources.



"The Eastern Massachusetts Public Health Training Hub's goal is to help build a highly skilled and adaptable public health inspection workforce through standardized and equitable trainings to ensure that all community health and environmental standards are met with excellence."

Elsa Zhao, REHS/RS, Lead Trainer